FACT SHEET 2019



GOL. The Intelligent Airline.

- The largest airline in Latin America to operate with the lowest cost and best fares
- Based in Sao Paulo, Brazil (Airport CGH)
- GOL is 9% owned by Delta Airlines
- Interline agreements with 79 airlines
- Young and modern fleet comprised of Boeing 737-800, 24 B737-700
- Smiles Loyalty Program available to more than 900 destinations

Fleet

MODERN, NEW, SAFE, LATEST TECHNOLOGY

The new eco-leather seats are even more ergonomic and comfortable, with new features such as tablet support and adjustable headrests, as well as power outlets so you can charge your electronic devices during your flight.

GOL Online

The most well-rounded platform, with access to digital content and recent movies, series, documentaries, live TV (only inside Brazilian territory) and on-board internet.

- Free: live TV, series, movies.
- ** Available for purchase: internet access.

Sky Interior passenger cabins are made exclusively for GOL.

With lighting that simulates dawn, dusk or blue skies, the ample interior space completes the in-flight experience.





Network

With GOL, Brazil is a place full of opportunities.

GOL's Values

- Safety
- Low Cost
- Intelligence
- Service

Partnerships







Dominant position in main Brazilian airports

63 domestic and 7

international destinations

Buenos Aires, Punta Cana and **Santiago**

Nearly **900 daily flights** to **70 destinations**

SMILES: the largest mileage

GOL Punctuality

GOL is proud of the punctuality of all their flights

GOL was ranked as the 5th Most Punctual Airline in Latin America in 2017 in the OAG Punctuality League 2018.



GOL Airpasses

- GOL Brazil Airpass
- GOL South America Airpass





GOL Innovations

GOL was the first Brazilian airline to innovate its processes.

Selfie Check-In

Allows business travellers to check in using facial recognition.

Register a photo of your face in the app and you are good to go!





GOL App

Business travellers can check in, reschedule to an earlier flight, change flights, stay up to date with traffic on the way to the airport, and much more.

Smiles members can also use the app to check their mileage balance and statement.

Premium Class

- Priority check-in and boarding
- Onboard Comfort Kit
- Free Access to GOL Premium Lounge (GRU/SCL/EZE)
- Exclusive Complimentary Menu with hot meals
- Exclusive Carry-On Compartments
- Reserved Lavatory for GOL Premium Class
- Seats recline 50% more, blocked middle seat and more legroom
- Accrue 200% mileage on your Smiles account on flights operated by GOL
- 2x Free Checked Bags at 23kgs and Priority Tags
- Reschedule to any flight on same day for free!





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AIRPORT FACILITIES

Premium Lounge*

- Business center
- Shower rooms
- TV
- Free Wi-Fi
- Newspapers
- Magazines
- Complementary beverages
- Electronic charging stations

Airports: GRU/GIG

*Only available for GOLD and DIAMOND Smiles clients

GOL Air Shuttle

- GOL equipped buses that transport
- GOL, Delta and Air France/ KLM passengers for free between

CGH/GRU airports with free WI-FI and TV.

*Simply present your ticket at boarding



GOL Conforto



- Exclusive Carry-on Baggage Compartments
- Priority Boarding and Check-in
- Complimentary for Smiles Diamond or Delta Elite customers
- Better onboard experience



B737-800 with 186 Seats

- 42 GOL+ Conforto Seats (Domestic)
- 12 GOL+ Conforto Seats (International)





BOEING 737-800

- GOL+ Conforto Seat
- Lavatory**
- *Seats A, B and C in row 10 and all seats in row 11 have no windows.
- **Seats in rows 15 and 33 do not recline.

Extra Seats

- Extra seats for comfort and privacy available to purchase
- No boarding fee for the additional seat

Mãe Terra Snacks

- Light, nutritious and healthy and served Free of Charge on all domestic GOL flights
- 100% organic and made with Brazilian ingredients
- Made exclusively for GOL passengers



International

- Meals or Light Meals are Complimentary
- Includes Vegetarian options and drinks
- Comfort Kits also provided



Important!

Smiles Gold Customers and their companions travelling under the same reservation / locator code receive 50% OFF when purchasing a GOL+ Conforto Seat