

## We are iryo







People who care for people

The difference is in the people. A close and professional service at every stage of the journey.



Commitment to a more sustainable journey

Travel thinking about the future. Integrated and environmentally responsible mobility.







Choose how you want to travel

A journey tailored to you. Flexible fares and services for a personalized experience. 70

Comfort and technology to enjoy the ride

Comfort and innovation on board. Spacious areas, connectivity, and peace to enjoy the ride.







**Everything easy** and hassle-free

The simplicity of traveling well. Buy and change your tickets quickly and easily.

# iryo Routes







We are updating our fares

Simpler fares



### We adapt our product to you

We simplify fares, adjusting to the travelers and their needs.



Personalized attention



The best onboard service



**Flexibility** 



Comfort

# We simplified our fares

iryo

**Updated conditions:** we reorganized the flexibility for changes, cancellations, name changes and missed trains.

Revised luggage policy: the number of items included per fare has been adjusted.



#### 2 comfort zones





Coaches:

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from **4** to **8** 

**Business** Configuration: **2+1** 



Coaches:



#### 4 fares



(%)

Tailored to the needs of every customer







Flexibility in changes and refunds



Flexibility in changes and refunds

XL Grand Comfort Seat

 Onboard gastronomic experience

#### New fares



S	♥ inicial	ा inicial superior	∞ infinita	∞ infinita bistró
	Great travel experience at the most competitive price	Greater flexibility in changes and refunds	Enjoy greater flexibility and comfort on your trips	A full gastronomic experience with unlimited changes
Seat	Comfort	Comfort	Grand Comfort XL	Grand Comfort XL
Time change on the day of travel	Extra €15 + fare difference	Included 🗸	Included 🗸	Included
Change of date <sup>(1)</sup>	Extra €15 + fare difference	Fare difference payment	Fare difference payment	Fare difference payment
Change after missed train – Limit 2h (2)	Not included <b>⊗</b>	30€	30€	10€
Change of passenger name (2)	40€	20€	20€	Included <a></a>
Cancellation refund (1)	Non-refundable <b>⊗</b>	Up to 7 days before: 85% After: 75%	Up to 7 days before: 85% After: 75%	Up to 7 days before: 95% After: 90% ✓
Seat selection	5€	5€	5€	Included <a>O</a>
Gastronomy	Reservation required	Reservation required	Reservation required	Gastronomy and drinks included
Pets (<10 kg)	10€	10€	10€	Included <a>O</a>
Hand luggage 1 item 36x27x15cm	Included Output Description:	Included <a></a>	Included Output Description:	Included <a>O</a>
Cabin suitcase 1 suitcase 55x35x25cm	Included Output Description:	Included <a></a>	Included 🗸	Included <a>O</a>
Large suitcase 1 suitcase 80x55x35cm	Not included <b>⊗</b>	10€	No extra cost (reservation required)	Included <a>O</a>
Additional suitcase 1 suitcase 80x55x35cm	Not available	Not available	Not available <b>⊗</b>	10€
Maximum number of items	2	2+1 With additional cost	2+1 Reservation required	3+1 With additional cost
Oversized baggage	40€	40€	40€	40€

<sup>(1)</sup> Changes/refunds can be made through the iryo App and the iryo.eu website. In addition, they can be processed via the Customer Service line at: +34 910 150 000 from 6:00 to 23:00, or at the station offices: "Espacios iryo." Changes/refunds are allowed up to 30 minutes before the train's departure time. If you wish to make a change less than 30 minutes before the train's departure time, the applicable conditions will be those corresponding to changes after missing the train. Under no circumstances will a refund be granted if requested within 30 minutes before the train's departure time.

<sup>(2)</sup> Changes can be made through the Customer Service line at: +34 910 150 000 from 6:00 to 23:00, or at the station offices: "Espacios iryo".

<sup>(3)</sup> In the case of cancellation of the Infinita Bistró fare less than 24 hours before the train's departure, a 30% penalty will be applied.

# ityo Thank you!