

flyuia.com 

Make it real with UIA



UKRAINE
INTERNATIONAL
AIRLINES



UIA

THE BEST WAY TO FLY – FLY UIA!

Ukraine International Airlines (UIA) is Ukraine's leading airline established in 1992. UIA operates scheduled and charter flights providing and ensuring safe and reliable passenger and

cargo transportation, high service standards, convenient flight schedules and competitive prices. UIA provides connections to over 3,000 places around the world.

3000

AIRPORTS

70

CAPITALS AND KEY CITIES

170

FLIGHTS PER DAY



UIA fleet

UIA's fleet consists of 42 modern airliners: 3 wide-body long-haul Boeing 777-200ER aircraft, 4 long-haul Boeing 767-300ER, 28 medium-haul Boeing

737 NG, 5 medium-haul Embraer-190 and 2 medium-haul Embraer-195. Our operational and safety standards are fully in line with international requirements.

UIA – YOUR RELIABLE PARTNER IN INTERNATIONAL BUSINESS

Group Travel

With UIA's vast experience, you can feel comfortable booking a corporate meeting or a holiday. Our automated system quotes special group ticket prices and processes the reservation terms in real time. Book groups online on flyuia.com.

Cargo

UIA offers its customers a full portfolio of unique cargo solutions, addressing almost any type of cargo. For your cargo needs visit uiacargo.com.

24/7 UIA Call Center

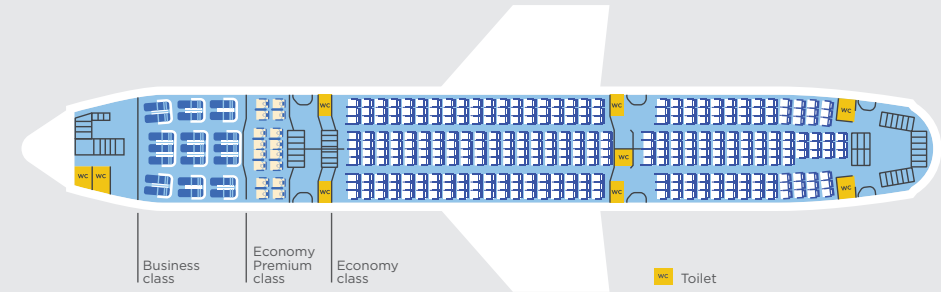
Call us or write for more information on our services and tariffs; to book a flight; issues with online booking; or require special assistance. Call Center, UIA chat-bot and Facebook messenger is available 24 hours a day.

Stay in touch!

Please follow UIA pages on Facebook and Twitter. Your most reliable source of information about our new routes, promotions, special offers, discounts and more can be found on our website flyuia.com.

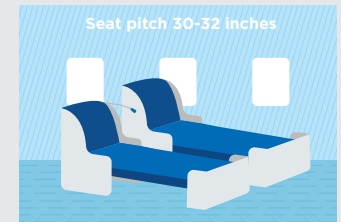
BOEING 777-200ER

The modern long-haul Boeing 777-200ER aircraft has a three-class cabin layout and offers the broadest choice of service classes.



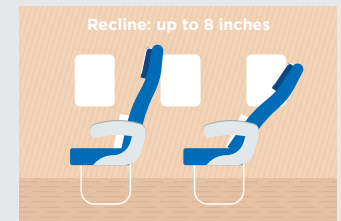
Business class

Seat pitch: 74 inches
Seat is reclining. A fully flatbed with pneumatic adjustment and massage functions
Passengers' cabin: 21
Seats arrangement: 2 x 3 x 2



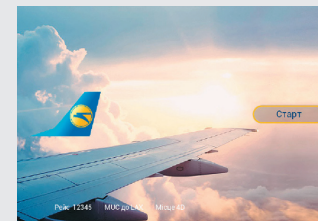
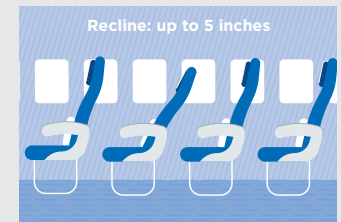
Economy Premium class

Seat pitch: 38 inches
Recline: up to 8 inches
Passengers' cabin: 16
Seats arrangement: 2 x 4 x 2



Economy class

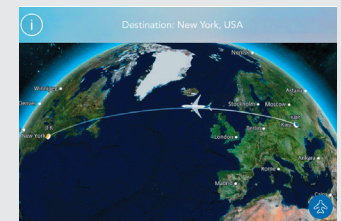
Seat pitch: 30-32 inches (dominating pitch 31)
Recline: up to 5 inches
Passengers' cabin: 324
Seats arrangement: 3 x 4 x 3



Entertainment system

We offer you an entertainment system with movies, series and TV shows, as well as music and games to suit all tastes. Entertaining content is available in Ukrainian, English, Chinese, and Russian.

In real time, you can get information about the location of your aircraft, as well as explore the guide to your favourite cities.



PRE-ORDERED MEAL

Pre-order meals on flights from Kyiv 24 hours before your flight departure; from other airports and/or when ordering kosher menu - 36 hours prior to departure.

Order in advance and enjoy your favourite meals as well as our impeccable service on board.

UIA takes care of each passenger and their special dietary requirements. We offer kosher, halal, vegetarian, Indian, diabetic meals and menu for children from 2 to 10 years.



ADVANCE SEAT SELECTION

To get the best choice of seats on board it is best to reserve them as early as possible.

Make sure you sit next to your family, friends or business partners - book the seats of your choice in advance.

You can choose your preferred seats with more legroom in exit rows, your favourite window or aisle seat etc.

A paid seat will allow you to check in for your flight online and get your boarding pass 14 days before the scheduled departure of your flight.



EXTRA CHECKED AND HAND BAGGAGE

Prepay your excess baggage and save up to 50%. The discounts apply upon pre-payment no later than 24 hours before the scheduled departure on regular and charter UIA flights.

You can pay for an additional piece of cabin baggage weighing up to 5 kg in advance online via Manage my Bookings or at your departure airport.



BAGGAGE POLICIES

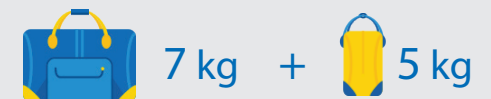


Cabin baggage allowance in Economy class

Economy Lite fare
(no checked baggage)
1 piece up to 7 kg

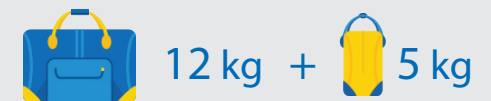


Economy Standard
and **Economy Premium** fares
1 piece up to 7 kg + 1 piece up to 5 kg



Cabin baggage allowance in Business class

Business Saver and **Business Flex** fares
1 piece up to 12 kg + 1 piece up to 5 kg



**Visualization based on short- and medium-haul flights.*

NEW UIA FARES

Comfort and freedom of choice

Feel even more comfort and freedom of choice with the NEW UIA FARES!

Choose your own set of services that suits your needs. Pay only for the services that you actually require.

SHORT AND MEDIUM-HAUL FLIGHTS

| ECONOMY LITE | ECONOMY STANDARD | ECONOMY PREMIUM | BUSINESS SAVER | BUSINESS FLEX |
|------------------------------|------------------------------|--------------------------------|---------------------------------|---------------------------------|
| Hand baggage | Hand baggage | Hand baggage | Hand baggage | Hand baggage |
| Checked baggage | Checked baggage* | Checked baggage | Checked baggage | Checked baggage |
| Meal service | Meal service | Meal service | Meal service | Meal service |
| Seat selection | Seat selection | Seat selection | Seat selection – Business cabin | Seat selection – Business cabin |
| Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport |
| Ticket changes | Ticket changes | Ticket changes | Business lounge | Business lounge |
| Ticket refund | Ticket refund | Priority check-in and boarding | Priority check-in and boarding | Priority check-in and boarding |
| | | Ticket changes | Ticket refund | Ticket changes |
| | | | Ticket refund | Ticket refund |

LONG-HAUL FLIGHTS

| ECONOMY LITE | ECONOMY STANDARD | ECONOMY PREMIUM | BUSINESS SAVER | BUSINESS FLEX |
|--|--|---|--|--|
| Hand baggage | Hand baggage | Hand baggage | Hand baggage | Hand baggage |
| Checked baggage* | Checked baggage* | Checked baggage | Checked baggage | Checked baggage |
| Meal service on long-haul flight segment | Meal service on long-haul flight segment | Meal service | Meal service | Meal service |
| Ticket changes | Ticket changes | Ticket changes | Seat selection – Business cabin (lie-flat seat on B 777) | Seat selection – Business cabin (lie-flat seat on B 777) |
| Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport | Boarding pass at the airport |
| Seat selection | Seat selection | Seat selection – Economy Premium (separate cabin on B 777, B 767) | Business lounge | Business lounge |
| Ticket refund | Ticket refund | Ticket refund | Priority check-in and boarding | Priority check-in and boarding |
| | | Priority check-in and boarding | Ticket changes | Ticket changes |
| | | | Ticket refund | Ticket refund |

Included For a fee Not available

* 1 piece or 2 pieces of checked baggage depending on destination. Please check out the fare rules for full details.

PANORAMA CLUB AND PANORAMA CLUB CORPORATE

Benefits in the sky and on the ground with UIA Loyalty Programs!

Join Panorama Club loyalty program and turn on your benefits. Earn miles on every stage of your journey.

Use miles together with your family and loved ones for paying UIA tickets*. Enjoy privileges and benefits with Premium and Elite cards.



Beneficial business flights with Panorama Club CORPORATE

Register your company in Panorama Club CORPORATE! Earn miles every time when employees of your company travel with UIA. Spend miles by paying any part of the air ticket*!

Join Panorama Club on flyuia.com and get 1000 welcome miles for your first flight with UIA!

*Details on flyuia.com



UIA CONTACTS

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Sydney NSW 2000 Australia

1 300 659 021 (Option 3)

airres@discovertheworld.com.au

FlyUIA.Worldwide

Manage account online 365/24/7 using corporate web account.

discover
the world



ATAS
travel accredited



PREMIUM ECONOMY

All services included:



UIA proudly introduces Premium Economy service on domestic and regional flights. Our Premium Economy product for long-haul flights features its own dedicated cabin and services. Now passengers can receive the same levels of superlative service on all UIA flights, with the following amenities included.



Complimentary seat selection: any seat in the economy cabin, including bulkhead seats or exit row seats, for domestic and regional flights.



Complimentary flight changes including dates and times-prior to original departure times.



Priority check-in at the Business Class counter.



Priority boarding.



Complimentary refunds prior to the scheduled flight departure.



Complimentary two pieces of checked baggage up to 23 kg per piece.



Two pieces of complimentary hand baggage (one bag at 7 kg and 55 x 40 x 20 cm and one at 5 kg and 40 x 30 x 10 cm).



Complimentary soft drinks, beer, and wine.



Complimentary meal, including special vegetarian, kosher, Hindu, and kids' meals. Note special meals must be ordered at least 36 hours prior to departure.

flyuia.com

UIA operated scheduled flights

UIA charter flights



Connecting
the world
to Ukraine

