

## Domestic Mexico

Characteristics	Basic	Classic	Flexible Classic	AM Plus	Flexible AM Plus	Premier	Flexible Premier
<b>Fare Basis ends with</b> note: the last letter changes with certain fares/routes & promos	<b>AEr</b>	<b>QCr</b>	<b>QFr</b>	<b>QZr</b>	<b>QYr</b>	<b>QOr</b>	<b>QP r</b>
<b>Carry-on baggage</b>	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 15 kg   55 x 40 x 25 cm
<b>Checked baggage</b>	Not included	Purchase it with a 25% discount	Not included	1 piece of checked baggage Max. 25 kg   158 linear cm	1 piece of checked baggage Max. 25 kg   158 linear cm	2 pieces of checked baggage Max. 25 kg   158 linear cm	2 pieces of checked baggage Max. 25 kg   158 linear cm
<b>Standard Seat choice</b>	Seats are assigned at random	Yes	Yes	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	Premier seat included Fully reclinable seats, exclusive personal space, and the best service	Premier seat included Fully reclinable seats, exclusive personal space, and the best service
<b>Cabin</b>	Economy	Economy	Economy	Economy	Economy	Premier	Premier
<b>Unlimited changes of date and time</b>	Changes are not allowed	First change free of charge	Change your flight as many times as you want without being penalized	First change free of charge	Change your flight as many times as you want without being penalized	First change free of charge	Change your flight as many times as you want without being penalized
<b>Refunds</b>	Non-refundable	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment
<b>Rescheduling if you miss your flight</b>	Not permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted
<b>Priority check-in and boarding</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive overhead bin</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive on-board menu</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes
<b>Access to Premier Lounges</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes

# USA & Canada

Characteristics	Basic	Classic	Flexible Classic	AM Plus	Flexible AM Plus	Premier	Flexible Premier
<b>Fare Basis ends with</b> note: the last letter changes with certain fares/routes & promos	<b>USA - SBM</b> <b>CAN - EI</b>	<b>USA - SMS</b> <b>CAN - CM</b>	<b>USA - TMS</b> <b>CAN - CM</b>	<b>USA - SCS</b> <b>CAN - ZM</b>	<b>USA - TCS</b> <b>CAN - YM</b>	<b>USA - SFS</b> <b>CAN - OI</b>	<b>USA - TFS</b> <b>CAN - PM</b>
<b>Personal item</b>	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat
<b>Carry-on baggage</b>	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm
<b>Checked baggage</b>	Not included	Not included	Not included	Not included	Not included	2 pieces of checked baggage Máx. 32 kg   158 linear cm	2 pieces of checked baggage Máx. 32 kg   158 linear cm
<b>Standard Seat choice</b>	Seats are assigned at random	Yes	Yes	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	Premier seat included Fully reclinable seats, exclusive personal space, and the best service	Premier seat included Fully reclinable seats, exclusive personal space, and the best service
<b>Cabin</b>	Economy	Economy	Economy	Economy	Economy	Premier	Premier
<b>Unlimited changes of date and time</b>	Changes are not allowed	First change free of charge	Change your flight as many times as you want without being penalized	First change free of charge	Change your flight as many times as you want without being penalized	First change free of charge	Change your flight as many times as you want without being penalized
<b>Refunds</b>	Non-refundable	Non-refundable	Change your flight as many times as you want without being penalized. Electronic voucher (EMD)	Non-refundable	Change your flight as many times as you want without being penalized. Electronic voucher (EMD)	Non-refundable	Change your flight as many times as you want without being penalized. Electronic voucher (EMD)
<b>Rescheduling if you miss your flight</b>	Not permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted
<b>Priority check-in and boarding</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive overhead bin</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive on-board menu</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes
<b>Access to Premier Lounges</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes

## Central & South America & Caribbean destinations

Characteristics	Basic	Classic	Flexible Classic	AM Plus	Flexible AM Plus	Premier	Flexible Premier
<b>Fare Basis ends with</b> note: the last letter changes with certain fares/routes & promos	<b>EI</b>	<b>CI</b>	<b>FM</b>	<b>ZM</b>	<b>YM</b>	<b>OI</b>	<b>PM</b>
<b>Carry-on baggage</b>	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm
<b>Checked baggage</b>	Not included	Not included	Not included	1 piece of checked baggage Máx. 25 kg   158 linear cm	1 piece of checked baggage Máx. 25 kg   158 linear cm	2 pieces of checked baggage Máx. 32 kg   158 linear cm	2 pieces of checked baggage Máx. 32 kg   158 linear cm
<b>Standard Seat choice</b>	Seats are assigned at random	Yes	Yes	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	Premier seat included Fully reclinable seats, exclusive personal space, and the best service	Premier seat included Fully reclinable seats, exclusive personal space, and the best service
<b>Cabin</b>	Economy	Economy	Economy	Economy	Economy	Premier	Premier
<b>Unlimited changes of date and time</b>	Changes are not allowed	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free
<b>Refunds</b>	Non-refundable	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment
<b>Rescheduling if you miss your flight</b>	Not permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted
<b>Priority check-in and boarding</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive overhead bin</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive on-board menu</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes
<b>Access to Premier Lounges</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes

# Asia

Characteristics	Classic	Flexible Classic	AM Plus	Flexible AM Plus	Premier	Flexible Premier
<b>Fare Basis ends with</b> note: the last letter changes with certain fares/routes & promos	<b>CI</b>	<b>FM</b>	<b>ZM</b>	<b>YM</b>	<b>OI</b>	<b>PM</b>
<b>Personal item</b>	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat
<b>Carry-on baggage</b>	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm	1 piece of carry-on baggage Máx. 10 kg   55 x 40 x 25 cm
<b>Checked baggage</b>	2 pieces of checked baggage Máx. 25 kg   158 linear cm	2 pieces of checked baggage Máx. 25 kg   158 linear cm	2 pieces of checked baggage Máx. 25 kg   158 linear cm	2 pieces of checked baggage Máx. 25 kg   158 linear cm	3 pieces of checked baggage Máx. 25 kg   158 linear cm	3 pieces of checked baggage Máx. 25 kg   158 linear cm
<b>Standard Seat choice</b>	Yes	Yes	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	AM Plus seat included Travel with more space for working, and with an exclusive overhead bin	Premier seat included Fully reclinable seats, exclusive personal space, and the best service	Premier seat included Fully reclinable seats, exclusive personal space, and the best service
<b>Cabin</b>	Economy	Economy	Economy	Economy	Premier	Premier
<b>Unlimited changes of date and time</b>	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free
<b>Refunds</b>	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment
<b>Rescheduling if you miss your flight</b>	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted
<b>Priority check-in and boarding</b>	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive overhead bin</b>	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive on-board menu</b>	N/A	N/A	N/A	N/A	Yes	Yes
<b>Access to Premier Lounges</b>	N/A	N/A	N/A	N/A	Yes	Yes

## Europe

Characteristics	Basic	Classic	Flexible Classic	AM Plus	Flexible AM Plus	Premier	Flexible Premier
<b>Fare Basis ends with</b> note: the last letter changes with certain fares/routes & promos	<b>EI</b>	<b>CI</b>	<b>FM</b>	<b>ZM</b>	<b>YM</b>	<b>OI</b>	<b>PM</b>
<b>Personal item</b>	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat	1 personal item Placed under your seat
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<b>Cabin</b>	Economy	Economy	Economy	Economy	Economy	Premier	Premier
<b>Unlimited changes of date and time</b>	Changes are not allowed	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free	First change free of charge	Change your flight as many times as you like penalty-free
<b>Refunds</b>	Non-refundable	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment	Non-refundable	Cancel your flight and get your reimbursement as an electronic voucher or through your original method of payment
<b>Rescheduling if you miss your flight</b>	Not permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted	Not permitted	Reschedules permitted
<b>Priority check-in and boarding</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive overhead bin</b>	N/A	N/A	N/A	Yes	Yes	Yes	Yes
<b>Exclusive on-board menu</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes
<b>Access to Premier Lounges</b>	N/A	N/A	N/A	N/A	N/A	Yes	Yes