



FACT SHEET 2020



GOL. The Intelligent Airline.

- The largest airline in Latin America to operate with the lowest cost and best fares
- Based in Sao Paulo, Brazil (Airport CGH)
- GOL is 9% owned by Delta Airlines
- Interline agreements with 79 airlines
- Young and modern fleet comprised of 91 Boeing 737-800, 24 B737-700 and 5 BRAND NEW B737 MAX 8
- Smiles Loyalty Program available to more than 900 destinations

Fleet

MODERN, NEW, SAFE, LATEST TECHNOLOGY

New Boeing 737 MAX 8

More Fuel Efficient

The new eco-leather seats are even more ergonomic and comfortable, with new features such as tablet support and adjustable headrests, as well as power outlets so you can charge your electronic devices during your flight

The arrival of the 737 MAX 8 marks the renovation of the entire GOL fleet, completed at the end of 2018

Engine noise has been reduced by **40%**, making your flight even more peaceful

Sky Interior passenger cabins are made exclusively for GOL. With lighting that simulates dawn, dusk or blue skies, the ample interior space completes the in-flight experience.



GOL operates in 12 countries in America

- Argentina
- Bolivia
- Brazil
- Chile
- USA
- Ecuador
- Mexico
- Paraguay
- Peru
- Dominican Republic
- Uruguay
- Suriname

Network

With GOL, Brazil is a place full of opportunities.

GOL's Values

- Safety
- Low Cost
- Intelligence
- Service

Partnerships



Over 60 destinations, including 10 international with routes to Cancun, Mexico starting Jun 2019

Dominant position in main Brazilian airports

International Routes: Argentina, Bolivia, Chile, Ecuador, U.S., Mexico, Paraguay, Dominican Republic, Suriname and Uruguay

Nearly 700 flights daily to over 60 destinations

SMILES: the largest mileage program in Latin America

1 300 659 021 or 02 9959 3696

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GOL Punctuality

GOL is proud of the punctuality of all their flights

GOL was ranked as the **5th Most Punctual Airline** in Latin America in 2017 in the OAG Punctuality League 2018.



GOL Airpasses - CLICK IMAGES TO DOWNLOAD



GOL Brazil Airpass in conjunction with DL, KL & AF as eligible interline carriers

GOL South America Airpass sell QF to SCL from Australia as eligible interline carrier



GOL airpasses The most practical and economic way to fly.

Contact Us via Email:
airres@discovertheworld.com.au

GOL Innovations

GOL was the first Brazilian airline to innovate its processes



TIP!

Add **Delta Skymiles** Frequent Flyer Membership to **Earn on GOL, Redeem on Virgin Australia**

Selfie Check-In

Allows business travellers to check in using facial recognition.

Register a photo of your face in the app and you are good to go!

GOL App

Business travellers can check in, reschedule to an earlier flight, change flights, stay up to date with traffic on the way to the airport, and much more.

Smiles members can also use the app to check their mileage balance and statement.



Premium Class



- Priority check-in and boarding
- Onboard Comfort Kit
- Free Access to GOL Premium Lounge (GRU/SCL/EZE)
- Exclusive Complimentary Menu with hot meals
- Exclusive Carry-On Compartments
- Reserved Lavatory for GOL Premium Class
- Seats recline 50% more, blocked middle seat and more legroom
- Accrue 200% mileage on your Smiles account on flights operated by GOL
- 2x Free Checked Bags at 23kgs and Priority Tags
- Reschedule to any flight on same day for free!



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Airport Facilities

Premium Lounge*

- Business center
- Shower rooms
- TV
- Free Wi-Fi
- Newspapers
- Magazines
- Complementary beverages
- Electronic charging stations



Airports: GRU/GIG

*Only available for GOLD and DIAMOND Smiles clients

GOL Air Shuttle

GOL equipped buses that transport GOL, Delta and Air France/KLM passengers for free between

CGH/GRU airports with free WI-Fi and TV.



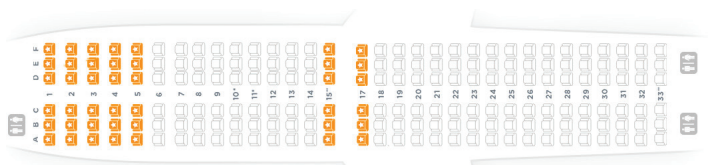
*Simply present your ticket at boarding

GOL Conforto

- Exclusive Carry-on Baggage Compartments
- Priority Boarding and Check-in
- Complimentary for Smiles Diamond or Delta Elite customers
- Better onboard experience



B737-800 with 186 Seats
42 GOL+ Conforto Seats (Domestic)
12 GOL+ Conforto Seats (International)



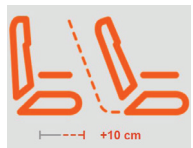
BOEING 737-800

GOL+ Conforto Seat

Lavatory**

*Seats A, B and C in row 10 and all seats in row 11 have no windows.

**Seats in rows 15 and 33 do not recline.



Extra Seats

- Extra seats for comfort and privacy available to purchase
- No boarding fee for the additional seat



→ Mão Terra Snacks

- Light, nutritious and healthy and served **Free of Charge** on all domestic GOL flights
- 100% organic and made with Brazilian ingredients
- Made **exclusively** for GOL passengers



→ International

- Meals or Light Meals are Complimentary
- Includes Vegetarian options and drinks
- Comfort Kits also provided

Important!

Smiles Gold Customers and their companions travelling under the same reservation / locator code receive

50% OFF when purchasing a **GOL+ Conforto Seat**