



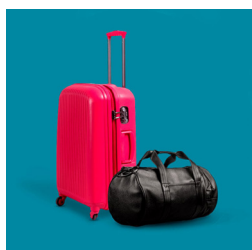
## Aeromexico - A Guide to Branded Fares

### Branded Fares - Basic



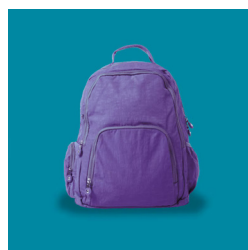
Name	Branded Fare Basic							
Booking Class	V (DOM, USA, CAD, CAM, CAR, SUD, EUR)							
Description	Travel light anywhere you want							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	All (except Asia)							
Point of Origin	All							
Seat	Seats are assigned at random							
Baggage	Carry-on 10kg (Checked baggage not included)							
Changes	Changes are not allowed							
Refundable	Non-refundable, except for IROPS and Profeco (24hrs from purchase)							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 24hrs BD							
Aeromexico Rewards Benefit	Accumulate 8 Aeromexico Rewards Points for every dollar spent (does not accumulate qualifying points)							
Benefit Co-brand (AMEX/SANTANDER)	No							

### Types of Carry-on Baggage



#### Carry-on baggage


These are wheeled or wheelless bags with dimensions not exceeding 55 cm x 40 cm x 25 cm. (21.5 x 15.7 x 10 inches).



#### Personal items


Briefcases, purses, computers, umbrellas, fanny packs, etc., are all classified as personal items, and should be able to fit beneath the cabin seats.



Branded Fares - Classic 								
Name	Branded Fare Classic							
Booking Class	R, N, E, T, Q, L, H, K, U, M, B, Y (DOM, USA, CAN, CAM, CAR, SUD, EUR, ASI)							
Description	Travel light anywhere you want							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	All							
Point of Origin	All							
Seat	Standard seat included - eligible for upgrade							
Baggage	Carry-on 15 kg CAN, CAR: Carry-on 15 kg (Checked baggage not included) CAM - MGA, SAP, GUA: Carry-on 15 kg (Checked baggage not included) CAM - SAL, SJO: Carry-on 15 kg + 1 checked bag max. 25 kg SUD: Carry-on 15 kg + 1 checked baggage max. 25 kg EUR: Carry-on 15 kg + 1 checked baggage max. 25 kg ASI: Carry-on 15 kg + 2 checked baggage max. 25 kg							
Changes	Domestic	USA	CAN	CAM	CAR	SUD	EUR	ASI
	With additional cost	POO MX: With additional cost POO USA: First change without cost	With additional cost	With additional cost	With additional cost	With additional cost	With additional cost	With additional cost
Refundable	Non-refundable, except for IROPS and Profeco (24hrs from purchase)							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	No							




## Aeromexico - A Guide to Branded Fares

Branded Fares - Classic Flex 								
Name	Branded Fare Classic Flex							
Booking Class	R, N, E, T, Q, L, H, K, U, M, B, Y (DOM, USA, CAN, CAM, CAR, SUD, EUR, ASI)							
Description	Customise every detail of the flight							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	All							
Point of Origin	All							
Seat	Standard seat included - eligible for upgrade							
Baggage	Carry-on 15 kg CAN, CAR: Carry-on 15 kg (Checked baggage not included) CAM - MGA, SAP, GUA: Carry-on 15 kg (Checked baggage not included) CAM - SAL, SJO: Carry-on 15 kg + 1 checked bag max. 25 kg SUD: Carry-on 15 kg + 1 checked baggage max. 25 kg EUR: Carry-on 15 kg + 1 checked baggage max. 25 kg ASI: Carry-on 15 kg + 2 checked baggage max. 25 kg USA: Carry-on 10 kg							
Changes	Unlimited flight changes without cost, only pay rate difference of new flight							
Refundable	Refundable, and reimbursed to original payment method. IROPS (EMD) and Profeco (24hrs from purchase).							
No Show	Reschedule permitted with no penalty							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	No							

### Flexible Fares

- Unlimited, cost-free changes
- Cancel the flight booking and receive a refund to the original form of payment
- Reschedule if your customer misses their flight
- AM Vuela Flex included, advance your customers' flight booking at no additional cost




Branded Fares - AM Plus 								
Name	Branded Fare AM Plus							
Booking Class	W (DOM, USA, CAN, CAM, CAR, SUD, EUR, ASIA)							
Description	For passengers who prefer priority and greater comfort							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	All							
Point of Origin	All							
Seat	AM Plus seat included - more space, greater comfort, exclusive overhead bin							
Baggage	Carry-on 15 kg DOM, CAN, CAM, CAR, SUD, EUR: Carry-on 15 kg + 1 checked baggage max. 25 kg ASI: Carry-on 15kg + 2 checked baggage max. 25 kg USA: Carry-on 10 kg (Does not include check-in baggage)							
Changes	Domestic	USA	CAN	CAM	CAR	SUD	EUR	ASI
	With additional cost	POO MX: With additional cost POO USA: First change without cost	With additional cost	With additional cost	With additional cost	With additional cost	With additional cost	With additional cost
Refundable	Non-refundable, except for IROPS and Profeco (24hrs from purchase)							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent Titanium: Seat included Platinum: Seat included Gold: 24hrs BD							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							

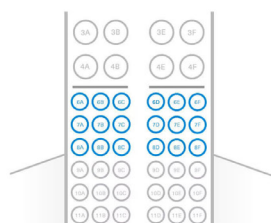




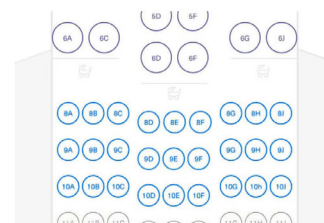
## Aeromexico - A Guide to Branded Fares

Branded Fares - AM Plus Flex 								
Name	Branded Fare Classic Flex							
Booking Class	W (DOM, EUA, CAD, CAM, CAR, SUD, EUR, ASIA)							
Description	For passengers who prefer priority and greater comfort							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	All							
Point of Origin	All							
Seat	AM Plus seat included - more space, greater comfort, exclusive overhead bin							
Baggage	Carry-on 15 kg DOM, CAN, CAM, CAR, SUD, EUR: Carry-on 15 kg + 1 checked baggage max. 25 kg ASI: Carry-on 15kg + 2 checked baggage max. 25 kg USA: Carry-on 10 kg (Does not include check-in baggage)							
Changes	Unlimited flight changes without cost, only pay rate difference of new flight							
Refundable	Refundable, and reimbursed to original payment method. IROPs (EMD) and Profeco (24hrs from purchase).							
No Show	Reschedule permitted with no penalty							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent Titanium: Seat included Platinum: Seat included Gold: 24hrs BD							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							

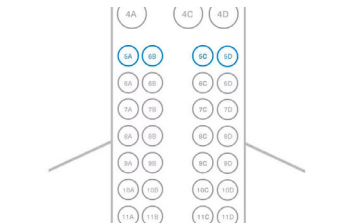
### AM Plus Seat Locations



**Boeing 737**  
AM PLUS




**Boeing 787**  
AM PLUS



**Embraer 190**  
AM PLUS



## Aeromexico - A Guide to Branded Fares

Branded Fares - Premier Light 								
Name	Branded Fare Premier Light							
Booking Class	I, D, C, J (DOM)							
Description	Priority services and the most exclusive amenities							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	DOM							
Point of Origin	All							
Seat	Premier Light seat included - empty seats in centre of row, exclusive on-board menu							
Baggage	DOM: Carry-on 15 kg + 2 checked baggage max. 32 kg each							
Changes	Domestic							
	With additional cost							
Refundable	Non-refundable, except for IROPS and Profeco							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							


### Premier Light

- The Premier Cabin has available seats in the centre row for passengers' convenience
- Priority check-in and boarding
- Exclusive overhead bin
- Access to Premier Lounges





## Aeromexico - A Guide to Branded Fares

Branded Fares - Premier Light Flex 								
Name	Branded Fare Premier Light Flex							
Booking Class	I, D, C, J (DOM)							
Description	Priority services and the most exclusive amenities							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	DOM							
Point of Origin	All							
Seat	Premier Light seat included - empty seats in centre of row, exclusive on-board menu							
Baggage	DOM: Carry-on 15 kg + 2 checked baggage max. 32 kg each							
Changes	Unlimited flight changes without cost, only pay rate difference of new flight							
Refundable	Refundable, and reimbursed to original payment method. IROPS (EMD) and Profeco (24hrs from purchase).							
No Show	Reschedule permitted with no penalty							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							

### New Salon Premier access benefit


As of 4th December 2023, customers who upgrade to "F" class will have access to the Premier Lounge. Customers who have purchased a "W" fare (AM Plus) and wish to enter the Premier Lounge will be able to obtain access at a preferential discount.

#### Access conditions

- Exclusively available for customers who upgrade to Premier, class "F".
- A preferential discount when purchasing access to the Premier Lounge, for customers in class "W" (AM Plus).
- Subject to availability.
- This applies only within the Republic of Mexico.



## Aeromexico - A Guide to Branded Fares

Branded Fares - Premier 								
Name	Branded Fare Premier							
Booking Class	I, D, C, J (DOM, USA, CAN, CAM, CAR, SUD SH)							
Description	For passengers wanting the height of comfort and most exclusive service							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	DOM, USA, CAN, CAM, CAR, SUD SH							
Point of Origin	All							
Seat	Premier seat included - priority check-in and boarding, exclusive on-board menu, fully reclineable seats, exclusive overhead bin, access to Premier Lounges							
Baggage	DOM, USA, CAN, CAM, CAR, SUD SH: Carry-on 15 kg + 2 checked baggage max. 32 kg each							
Changes	Domestic	USA	CAN	CAM	CAR	SUD		
	With additional cost	POO MX: With additional cost POO USA: First change without cost	With additional cost	With additional cost	With additional cost	With additional cost		
Refundable	Non-refundable, except for IROPS and Profeco							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	No							


### WiFi | Streaming

Thanks to onboard WiFi, passengers can stream videos, browse websites, and make transactions without interruptions. Use onboard WiFi on Boeing 787, 737 MAX, and 737-800 aircraft\*. \*Except for N377AR, N342AM and XA-AMW. Free Messaging available - works with iMessage, Facebook Messenger, and WhatsApp - to send texts and emojis.





## Aeromexico - A Guide to Branded Fares

Branded Fares - Premier Flex 								
Name	Branded Fare Premier Flex							
Booking Class	I, D, C, J (DOM, USA, CAN, CAM, CAR, SUD SH)							
Description	For passengers wanting the height of comfort and most exclusive service							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	DOM, USA, CAN, CAM, CAR, SUD SH							
Point of Origin	All							
Seat	Premier seat included - priority check-in and boarding, exclusive on-board menu, fully reclineable seats, exclusive overhead bin, access to Premier Lounges							
Baggage	DOM, USA, CAN, CAM, CAR, SUD SH: Carry-on 15 kg + 2 checked baggage max. 32 kg each							
Changes	Unlimited flight changes without cost, only pay rate difference of new flight							
Refundable	Refundable, and reimbursed to original payment method. IROPS (EMD) and Profeco (24hrs from purchase).							
No Show	Reschedule permitted with no penalty							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							

### Special Meals on International Flights and Flights with a Hot Meal Service



Vegetarian



Diabetic



Soft Food Diet



Kid's Menu



Kosher (international flights only)



Lacto-Ovo-Vegetarian



Gluten-Free



Seafood



## Aeromexico - A Guide to Branded Fares

### Branded Fares - Premier One



Name	Branded Fare Premier One							
Booking Class	I, D, C, J (Premier One only applies on EUR, ASI, GRU, EZE, SCL, LAX & JFK routes)							
Description	For passengers wanting the height of comfort and most exclusive service							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	EUR, ASI, GRU, EZE, SCL, LAX & JFK							
Point of Origin	All							
Seat	Premier One seat included - personal space of 116cm by 152cm, full-flat bed, pillow and duvet, warm meals, exclusive Wi-Fi service (2hrs), access to Premier Lounges							
Baggage	USA: LAX, JFK: Carry-on 10 kg + 2 pieces checked baggage 32 kg each SUD LH: GRU, EZE, SCL: Carry-on 15 kg + 2 pieces checked baggage 32 kg each EUR: Carry-on 15 kg + 2 pieces checked baggage 32 kg each ASI: Carry-on 15 kg + 2 pieces checked baggage 32 kg each							
Changes	EUR	ASI	GRU	EZE	SCL	LAX	JFK	
	With additional cost	With additional cost	With additional cost	With additional cost	With additional cost	POO MX: With additional cost POO USA: First change without cost	POO MX: With additional cost POO USA: First change without cost	
Refundable	Non-refundable, except for IROPS and Profeco							
No Show	Rescheduling not permitted							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	No							

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## Aeromexico - A Guide to Branded Fares

### Branded Fares - Premier One Flex



Name	Branded Fare Premier One Flex							
Booking Class	I, D, C, J (Premier One only applies on EUR, ASI, GRU, EZE, SCL, LAX & JFK routes)							
Description	For passengers wanting the height of comfort and most exclusive service							
Sales Channel	aeromexico.com	App	Call Centre	AGYs	OTAs	TDV	Corps	ATOs
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Point of Sale	All							
Region	EUR, ASI, GRU, EZE, SCL, LAX & JFK							
Point of Origin	All							
Seat	Premier One seat included - personal space of 116cm by 152cm, full-flat bed, pillow and duvet, warm meals, exclusive Wi-Fi service (2hrs), access to Premier Lounges							
Baggage	USA: LAX, JFK: Carry-on 10 kg + 2 pieces checked baggage 32 kg each SUD LH: GRU, EZE, SCL: Carry-on 15 kg + 2 pieces checked baggage 32 kg each EUR: Carry-on 15 kg + 2 pieces checked baggage 32 kg each ASI: Carry-on 15 kg + 2 pieces checked baggage 32 kg each							
Changes	Unlimited flight changes without cost, only pay rate difference of new flight							
Refundable	Refundable, and reimbursed to original payment method. IROPS (EMD) and Profeco (24hrs from purchase).							
No Show	Reschedule permitted with no penalty							
Considerations/Restrictions	Check-in 24hrs BD International and 48hrs BD for Domestic							
Aeromexico Rewards Benefit	Earn 8 Aeromexico Rewards Points for every dollar spent							
Benefit Co-brand (AMEX/SANTANDER)	Only in promotions							

### 787 Dreamliner Specs



Premier Seats  
| Super Diamond



Premier Seat  
Configuration  
| 1-2-1  
(Individual aisle  
access)



Textiles Design  
| Exclusive AM  
colours and  
textiles



Seatback  
Touchscreens  
| Premier 18" &  
Main Cabin 11"



Premier  
Restrooms  
| Three



Onboard self-  
service bar  
| Premier Cabin



Interior Design  
| Exclusive  
design by  
Territory London



Capacity  
| Business 36  
| Main Cabin 238  
| Total 274 Seats